

# Suggested requirements for General Mortuary Policy



February 2023

To ensure all staff show respect to the deceased being placed in your care you should have a general overall policy on behaviour towards the deceased person and also behaviour in the mortuary.

- The private areas of the body should only be exposed, when necessary, to perform a procedure.
- The deceased should be referred to by name as advised by the family.
- There should be no derogatory remarks made of or towards the deceased.
- The mortuary should be restricted to essential and authorised staff only.
- Food and drink should not be allowed in any preparation area.
- Any music should be appropriate and played at a low level.
- Whilst a level of levity can be useful in coping with our work it should at all times be respectful of the work we do and must not be levelled at or about a deceased and loud laughter should be avoided at all times.
- Strict ban on mobile phones and photography.
- To avoid cross contamination mortuary register should be kept outside the mortuary.
- Customers records for mortuary use must not be removed from the mortuary and should be kept within a plastic folder.

Any policy should be displayed at the door of the mortuary or in a prominent place within and brought to the attention of all staff and other authorised persons (trade embalmers) having access to the mortuary or preparation area.