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(This document has been checked with the CMA)

Action by 16th September 2021	Funeral business with fewer than five branches	Funeral business with five to nine branches	Funeral business with 10 or more branches
Display Standardised Price List in areas of premises frequented by clients (i.e. reception areas) on A2 size poster			
Display Standardised Price List on A4 document in premises windows where practical			
Display Standardised Price List clearly and prominently on company website in PDF format or any other online channels on which the business is marketed			
Make Additional Options Price List available in areas frequented by clients			
Display terms of business, headline cremation prices and times they apply, ultimate business owner and material interests in a PCW, and declaration of interests register covering charitable payments, donations and payment of gratuities on a single A2 poster in areas frequented by clients (i.e. reception areas)			

Display Additional Options Price List, terms of business, cremation prices, ultimate business owner and material interests in a PCW, and declaration of interests register covering charitable payments, donations and payment of gratuities clearly and prominently on company website or any other online channels on which the business is marketed			
Action from 16th June 2021	Funeral business with fewer than five branches	Funeral business with five to nine branches	Funeral business with 10 or more branches
Cease any arrangements with hospitals, hospices, care homes or similar institutions which encourage, incentivise or require that organisation to refer funerals or give preferential treatment to your business.			
Submit compliance statement using template in Order's Explanatory Note to CMA by no later than the last working day of April 2022			
Submit compliance statement using template in Order's Explanatory Note to CMA if requested to do so by the CMA			
Action by first working day of	Funeral business with fewer than five	Funeral business with five to nine branches	Funeral business with 10 or more branches

October 2021	branches		
Report funeral numbers and revenue for period between 16th June 2021 and 31st August 2021			
Report funeral numbers and revenue for CMA Attended Funerals, CMA Unattended Funerals, Attended and Unattended funerals for period between 16th June 2021 and 31st August 2021			
Action for first working day of April 2022	Funeral business with fewer than five branches	Funeral business with five to nine branches	Funeral business with 10 or more branches
Report funeral numbers and revenue for period between 1st September 2021 and last day of February 2022			
Report funeral numbers and revenue for CMA Attended Funerals, CMA Unattended Funerals, Attended and Unattended funerals for period between 1st September 2021 and last day of February 2022			
Action by last day of April 2022	Funeral business with fewer than five branches	Funeral business with five to nine branches	Funeral business with 10 or more branches
Submit letter of compliance to CMA by no later than the last working day of April 2022			

Submit letter of compliance to CMA if requested to do so by the CMA			
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